ULINE H-6472 ROOMBA® 960 VACUUM

1-800-295-5510 uline.com



SAFETY



CAUTION! Do not expose the electronics of Roomba®, its battery or the integrated dock-charger known as Home Base®. There are no user-serviceable parts inside. Refer servicing to qualified service personnel. Please ensure voltage rating for enclosed Home Base matches standard outlet voltage.

- Read all safety and operating instructions before operating Roomba.
- Retain the safety and operating instructions for future reference.
- Heed all warnings on Roomba, battery, Home Base and in the owner's guide.
- Follow all operating and use instructions.
- Refer all non-routine servicing to Uline.

USE RESTRICTIONS

- Roomba is for indoor use only.
- Roomba is not a toy. Do not sit or stand on this device. Small children and pets should be supervised when Roomba is operating.
- Store and operate Roomba in room temperature environments only.
- Clean iAdapt[®] localization camera with a cloth dampened with water only.
- Do not use Roomba to pick up anything that is burning or smoking.
- Do not use Roomba to pick up spills of bleach, paint, other chemicals or anything wet.

- Before using Roomba, pick up objects like clothing, loose papers, pull cords for blinds or curtains, power cords and any fragile objects. If Roomba passes over a power cord and drags it, there is a chance an object could be pulled off a table or shelf.
- If the room to be cleaned contains a balcony, a physical barrier should be used to prevent access to the balcony and ensure safe operation.
- Roomba is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of Roomba by a person responsible for their safety.
- Use Roomba only in dry environments.
- Do not spray or pour liquids on Roomba.
- Children should be supervised to ensure they do not play with Roomba. Cleaning and maintenance shall not be performed by children without supervision.
- Do not place anything on top of Roomba.
- Be aware that Roomba moves on its own. Take care when walking in the area that Roomba is operating to avoid stepping on it.
- Do not operate Roomba in areas with exposed electrical outlets in the floor.
- Roomba comes with a region-approved power supply cord. Do not use any other power supply cord. For replacement cords, please contact Uline.

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BATTERY AND CHARGING

- Charge using a standard outlet only. Roomba may not be used with any type of power converter. Use of other power converters will immediately void the warranty.
- Use only rechargeable battery packs with the correct specification approved by iRobot.
- Do not use a Home Base with a damaged cord or plug. If the cord or plug is damaged, contact Uline.
- Always charge and remove the battery from your Roomba and accessories before long-term storage or transportation.
- · Charge indoors only.
- Roomba's Home Base may be protected with a surge protector in the event of severe electrical storms.
- Never handle the Home Base with wet hands.
- Always disconnect Roomba from the Home Base before cleaning or maintaining it.
- Ensure voltage rating for enclosed Home Base matches standard outlet voltage.
- Used battery packs should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- Before every use, check the battery pack for any sign of damage or leakage. Do not charge damaged or leaking battery packs.

- If the battery pack is leaking, contact Uline for disposal instructions.
- The battery pack must be removed from Roomba before disposal.
- Do not crush or dismantle battery packs. Do not heat or place the battery pack near any heat source.
- Do not incinerate the battery pack.
- Do not short-circuit the battery pack.
- Do not immerse the battery pack in any liquid.
- Contact your local waste management authority for battery recycling and disposal regulations in your area.

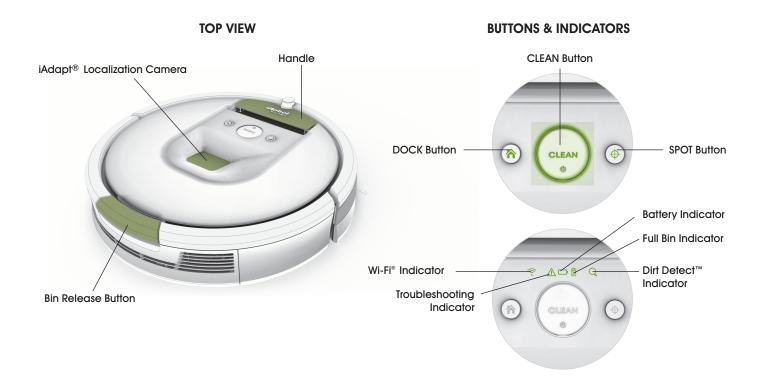


This symbol on the product or its packaging indicates:

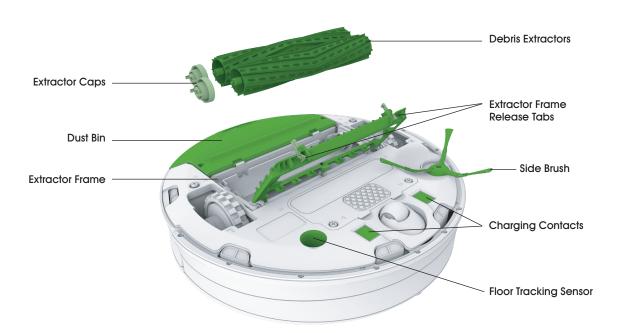
Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local authority for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. Please contact your local or regional waste authority for more information on collection, reuse and recycling programs

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ROBOT ANATOMY



BOTTOM VIEW



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INSTRUCTIONS

POSITIONING THE HOME BASE

Place the Home Base in an open, uncluttered area, leaving the following distances around the unit:

- At least 1.5 feet on each side of the Home Base.
- At least 4 feet in front of the Home Base, and at least 4 feet away from stairs.
- At least 8 feet from virtual wall barriers.

Always keep the Home Base plugged in and make sure it is in an area with consistent Wi-Fi® coverage to allow Roomba to receive information via the iRobot HOME app.

WAKE UP ROOMBA

Turn Roomba over and remove the yellow bin insert and battery pull tab. Then, place Roomba on the Home Base to activate the battery.

ROOMBA IS READY TO CLEAN

Roomba has a partial battery charge, so it's ready to start cleaning.

DOWNLOAD THE IROBOT HOME APP AND **CONNECT TO WI-FI**

- Watch an overview video with instructions on how to set up and use your Roomba.
- Set an automatic cleaning schedule (up to 7 times per week) and customize cleaning preferences.
- Enable automatic software updates.
- Access to tips, tricks and answers to commonly asked questions.

USE INSTRUCTIONS

- Manually wake Roomba up one of two ways
 - By pressing CLEAN once. Roomba will beep and the CLEAN button will illuminate. To start a cleaning cycle, press CLEAN again.
 - By pressing CLEAN button on the iRobot app home screen.



NOTE: Remove excess clutter from floors before cleaning (e.g. clothing, toys, etc.). Use Roomba frequently to maintain well-conditioned floors.

 If its battery gets low before finishing a cleaning cycle, Roomba returns to the Home Base to recharge. It will not play a tone when it docks and its CLEAN button will pulse with the battery indicator (

).

- After its battery has been recharged, Roomba automatically returns to where it left off and completes the cleaning cycle.
- You can check the iRobot HOME app for a current status of your Roomba.
- If Roomba is returning to recharge after completing a cleaning cycle, it will play a series of tones to indicate successful completion of the cleaning cycle.
- To pause Roomba during a cleaning cycle, press CLEAN.
- To resume the cleaning cycle, press CLEAN again.
- To end the cleaning cycle and put Roomba in standby mode, press and hold CLEAN until indicators turn off.
- To send Roomba back to its Home Base during a cleaning cycle, press CLEAN and then 🏠 (DOCK) on Roomba or press CLEAN on the iRobot HOME app main screen. This will end the cleaning cycle.
- If Roomba encounters an area of high debris concentration, it will move in a forward/backward motion to clean the area more thoroughly. When Roomba does this, you will see the Dirt Detect™ indicator (a) illuminate.
- To use SPOT Cleaning, place Roomba on top of the localized debris and press \oplus (SPOT) on the robot. Roomba will intensely clean the area by spiraling outward about 3 feet in diameter and then spiraling inward to where it started.
- When Roomba senses that its dust bin is full (□), it is programed to complete its cleaning cycle by default. You can adjust this setting under Cleaning Preferences (\diamondsuit) in the iRobot HOME app.
- Roomba won't leave the Home Base for a cleaning cycle if its bin is full. In this case, remove and empty the bin, then reinsert it before starting or resuming a cleaning cycle.



NOTE: After each use, empty the bin and clean the filter.

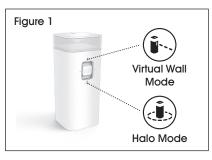
 Always store Roomba on the Home Base so it's charged and ready to clean when you need it. If storing off of the Home Base, remove the battery first and then store Roomba and the battery in a cool, dry place.

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INSTRUCTIONS CONTINUED

THE DUAL MODE VIRTUAL WALL BARRIER

The dual mode virtual wall barrier keeps Roomba in the places you want to be cleaned – and out of the ones you don't. In between cleaning cycles, you can leave the device operating in its position on the

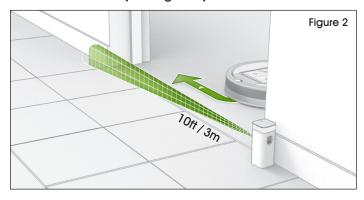


floor. You can set your device to one of two modes to fit your home's cleaning needs. (See Figure 1)



NOTE: Under normal use, batteries will last 8-10 months. If you are not planning on using your virtual wall device for an extended period of time and you would like to store it, be sure to switch it to the "Off" (middle) position.

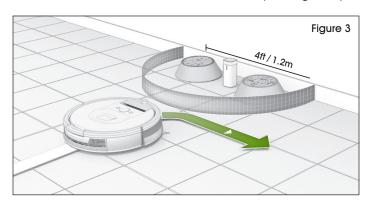
Virtual Wall Mode: When the switch is in the "up" position, the device functions as a virtual wall. This means that you can set it to block openings of up to 10 feet. It creates an invisible, cone-shaped barrier that only Roomba can see. (See Figure 2)





NOTE: This barrier gets wider as it gets further from the device. (See Figure 2)

Halo Mode: When the switch is in the "down" position, the device creates a protective zone that Roomba will not enter. This prevents Roomba from bumping into items you want to protect (e.g. a dog bowl or vase) or crossing into undesired areas (e.g. a corner or under a desk). The halo is invisible and reaches approximately 24 inches from the center of the device. (See Figure 3)



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To keep Roomba running at peak performance, perform the following care procedures. If you notice Roomba picking up less debris from your floor, then empty the bin, clean the filter and clean the extractors.

PART	CARE FREQUENCY	REPLACEMENT FREQUENCY
Bin	After each use	_
Filter	Once per week (twice per week in homes with pets)	Every 2 months
Full Bin Sensors	Once every 2 weeks	-
Front Caster Wheel Side Brush Cliff Sensors Charging Contacts iAdapt Localization Camera Floor Tracking Sensor	Once per month	_
Extractors	Once every 4 months (once every 3 months in homes with pets)	Every 6-12 months



NOTE: For replacement parts, contact Uline.

EMPTYING THE BIN

1. Press bin release button to remove bin. (See Figure 4)



2. Open bin door to empty bin. (See Figure 5)





NOTE: If the full bin indicator () comes on at any time during a cleaning job, you can always pause the cleaning job to empty the bin and then continue cleaning.

If the full bin indicator is illuminated, but the bin does not appear to be full, refer to Cleaning the Full Bin Sensors.

CLEANING THE FILTER

3. Remove filter by grasping the yellow tab. (See Figure 6)



4. Shake off debris by tapping the filter against your trash container. (See Figure 7)





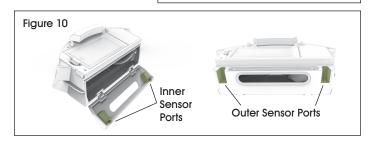
IMPORTANT! The filter door won't close unless a filter is reinserted. Insert the filter with the yellow tab facing up.

CLEANING THE FULL BIN SENSORS

- Remove and empty the bin. (See Figure 8)
- 2. Wipe the sensors with a clean, dry cloth. (See Figure 9)
- 3. Wipe the inner and outer sensor ports on the bin with a clean, dry cloth. (See Figure 10)





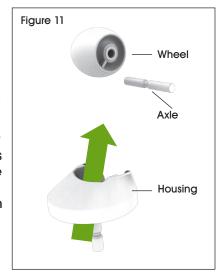


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CARE CONTINUED

CLEANING THE FRONT CASTER WHEEL

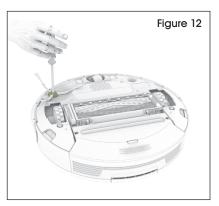
- Pull firmly on the front wheel to remove it. (See Figure 11)
- Remove any debris from inside the wheel cavity.
- Spin the wheel by hand. If rotation is restricted, remove the wheel from its housing and push firmly to remove the axle and clear any debris or hair wrapped around it.



4. Reinstall all parts when finished. Make sure the wheel clicks back into place.

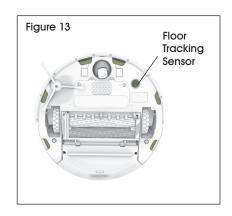
CLEANING THE SIDE BRUSH

- Use a coin or small screwdriver to remove the screw. (See Figure 12)
- Remove the brush, clean the brush and the brush post, and reinstall the brush.



CLEANING THE SENSOR AND CHARGING CONTACTS

 Wipe the sensor with a clean, dry cloth. Do not spray cleaning solution directly onto the sensors or sensor openings. (See Figure 13)



2. Wipe the charging contacts on Roomba and the Home Base with a clean, dry cloth. (See Figure 14)



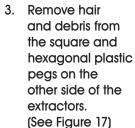
Figure 17

extractor pegs with the color and shape of the extractor icons on the cleaning head module.

CLEANING THE EXTRACTORS

 Pinch the yellow extractor frame release tabs, lift up the extractor frame and remove any obstructions. (See Figure 15)

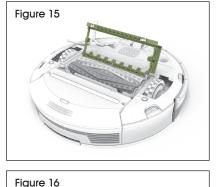




- 4. Clear the vacuum path. (See Figure 18)
- Reinstall the extractors. Match the color and shape of the

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Figure 18



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TROUBLESHOOTING

Roomba will tell you something is wrong with a two-tone distress sound followed by a spoken message. The troubleshooting indicator (/) will also blink. More detailed support and videos are available through the iRobot HOME app and online. If the problem is not resolved, visit www.irobot.com/support or call Uline.

REBOOTING INSTRUCTIONS

For some errors, rebooting Roomba may resolve the problem. To reboot Roomba, press and hold CLEAN for 10 seconds until all indicators illuminate, then release. When you release the CLEAN button, you will hear an audible tone signifying a successful reboot.



NOTE: If you use Roomba's scheduling feature, open the iRobot Home app after rebooting to confirm that schedule remains intact.

REDUCED POWER STANDBY MODE

Roomba consumes a small amount of power any time it is on the Home Base to ensure that it is ready for its next cleaning job as well as to maintain Wi-Fi connectivity. It is possible to put Roomba in a further-reduced power state when not in use. For instructions and more details on this reduced power standby mode, refer to the iRobot HOME app.

LITHIUM ION BATTERY

For best results, only use the iRobot lithium ion battery that comes with Roomba. While Roomba will operate with older-model batteries, its performance will be limited.



IMPORTANT! Lithium ion batteries and products that contain lithium ion batteries are subject to stringent transportation regulations. If you need to ship this product (with the battery included) for service, travel or any other reason, you MUST comply with the following shipping instructions:

- Remove the lithium ion battery from the product.
- Place a piece of tape over the battery's metal charging contacts.
- Reinstall the battery (with the tape on it) in the product and secure the battery door.
- Package the product in its original packaging or in your own packaging that prevents any movement during transportation.
- Ship via ground transportation only (no air shipping).

CUSTOMER CARE

If you have questions or comments about your Roomba, please contact Uline at 1-800-295-5510. You can also find additional information on the iRobot HOME app. You can start by visiting www.irobot.com/support for support tips, frequently asked questions and information about accessories.