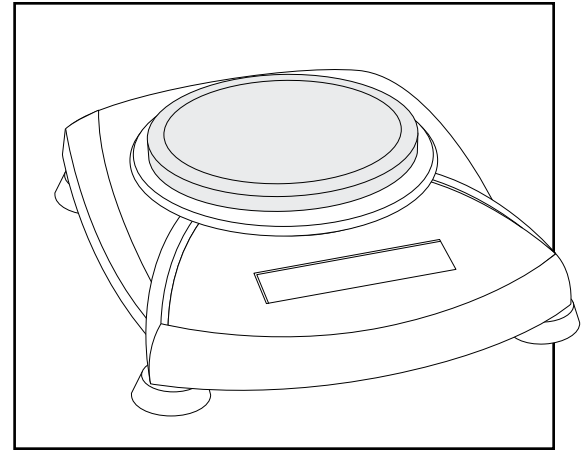




H-2382, H-2383
H-2384

SCOUT PRO BALANCE SCALE

1-800-295-5510
uline.com



TROUBLESHOOTING

OPERATING ISSUE	RECOMMENDATIONS
No Display.	<ol style="list-style-type: none">1. Make sure the AC Adapter is plugged in.2. You may need to replace the batteries.
Battery Indicator is flashing.	Replace batteries.
Incorrect weight reading.	<ol style="list-style-type: none">1. Press the ON/ZERO OFF button with no weight on the platform, then weigh item.2. Recalibrate the balance.
Calibration procedures do not work.	<ol style="list-style-type: none">1. Use correct masses.2. See error codes note ERR4. (See Page 2)
Unable to display weight in a particular weighing unit.	<ol style="list-style-type: none">1. Use Units menu to set desired units ON.2. Exit Hold or Totalize mode.
Balance readings unstable.	Either move or shield the balance from external air currents or vibration.
Error code is displayed.	Review error code table and take appropriate action.



H-2382, H-2383
H-2384

SCOUT PRO BALANCE SCALE

1-800-295-5510
uline.com

ERROR CODES

ERROR CODE LIST	RECOMMENDATIONS
Err 1 chEct Invalid checksum data.	<ol style="list-style-type: none">1. Cycle balance ON/OFF2. Return balance for service
Err 2 LoAd Overload (>cap+90d) or Underload.	<ol style="list-style-type: none">1. Remove load2. Make sure shipping lock is unlocked3. Recalibrate
Err 4 WEight Incorrect calibration weight.	<ol style="list-style-type: none">1. Use correct calibration weights2. Check environmental conditions
Err 5 999999 Displayed value>99999.	<ol style="list-style-type: none">1. Exit application2. Rezero balance
Err 6 count Parts counting error – balance exits parts counting.	<ol style="list-style-type: none">1. Exit application2. Rezero balance
Err 8 FULL RS232 buffer is full.	<ol style="list-style-type: none">1. Cycle ON/OFF2. Check RS-232 settings in balance and computer
Err 9 dAtA Internal data error. The next button press or a 5 second time-out causes the balance to turn off.	<ol style="list-style-type: none">1. Cycle ON/OFF2. Return balance for servicing